

AGENDA



Recommendation for Council Action (Purchasing)

Austin City Council	Item ID:		Agenda Number	55.
Meeting Date:	November 10, 2011			
Department:	Purchasing			

Subject

Authorize award, negotiation, and execution of a 12-month contract with INFOR GLOBAL SOLUTIONS, INC. for the purchase of Infor/Hansen and Infor/EAM software maintenance, support, services, future licenses and training in an amount not to exceed \$808,193, with four extension options in an estimated amount not to exceed \$887,737 for the first option, \$864,107 for the second option, \$610,822 for the third option and \$464,273 for the fourth option for a total estimated contract amount not to exceed \$3,635,132. The not-to-exceed amount for each year includes a 15 % contingency.

Amount and Source of Funding

Funding in the amount of \$237,776 is available in the Fiscal Year 2011-2012 Operating Budget of the Austin Water Utility. Funding in the amount of \$570,417 is available in the Fiscal Year 2011-2012 Capital Budget of the Austin Water Utility. Funding for the extension options is contingent upon available funding in future budgets.

Fiscal Note

A fiscal note is attached.

Purchasing Language:	Sole Source
Prior Council Action:	
For More Information:	Denise Lucas, Deputy Purchasing Officer /974-1776
Boards and Commission Action:	To be reviewed by the Water and Wastewater Commission on November 9, 2011.
MBE / WBE:	This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting

opportunities were identified; therefore, no goals were established for this contract.

Related Items:

Additional Backup Information

This contract is for software maintenance, software licenses, training, and support services for the Infor Public Sector (Hansen) Computerized Maintenance Management System (CMMS), and the Infor Enterprise Asset Management (EAM) software products. Both of these products were procured by AWU in the mid 1990's and have been in use and under maintenance every year since that time.

The Austin Water Utility (AWU) uses the Hansen - Water, Sewer, Plant, Parks, Customer Service, and Advanced Inventory modules in the daily operations of the Pipeline and Operations and Wildlands Conservation business segments. AWU is heavily dependent upon this software for the daily activities of dispatching work crews and tracking the maintenance history of its assets. In addition, the application is the prime source of information for analysis of operations utilizing the data in the AWU Business Intelligence solution. The application is integrated with the AWU Global Information System (GIS) application, and is also integrated with the new City billing application (CC&B).

The Austin Water Utility (AWU) uses the EAM concurrent licenses for their asset management modules, the Advanced reporting named author seats, the Advanced reporting Consumer seats, and the calibration modules in the daily operations of the Water and Wastewater Treatment business segments. AWU is heavily dependent upon this software for the daily activities of operating the Water and Waste Water Treatment plants in the tracking of the maintenance history of the plant assets. In addition, the application is the prime source of information for analysis of operations utilizing the data in the AWU Business Intelligence solution. AWU is currently implementing the asset management program and needs this package to be kept at a current release version in order to take advantage of the proper hierarchy structure and condition assessments of the Treatment assets.

Although AWU is the primary user of the Hansen application to manage its Pipeline Operations program area, other City departments also benefit from the data contained in this database for decision making purposes. The departments of Law, Fire, Austin Energy, and Public Works (Street Cuts) are consistent users of Hansen data.

The Hansen product is frequently updated and upgraded and AWU will be facing an upgrade from version 7.X to version 8.X. This maintenance agreement entitles AWU to all new versions of the Hansen and the EAM products, and maintenance is provided for the current and any new versions of the product we might install. This maintenance contract is necessary to protect the City's investment in the software purchased to date. This RCA includes the funding to upgrade Hansen from the current version 7 to the newest version 8. It also includes a 15% contingency.

Infor Global Solutions is the sole developer and holds all copyrights and proprietary rights to both the Hansen and the EMA software packages. There are no certified partners or re-sellers within the United States providing implementation, maintenance or support.